## **TOOLKIT** – WORKSHEET

## TELLING IS NOT SELLING: WHAT EHS CAN LEARN FROM SALES LEADERS

We'll be going through the below questions during the presentation, please follow along and add your answers/introspections.



## **Current Issue/Project:**

Identify an issue you're struggling with at work right now or in the near future. Example: something you need to accomplish in the next month and will need leadership support (money, resources, time, employee engagement, etc.)

1. Step 1 — Discovery: Do you know what their priorities are? What they care about? If not, jot down questions you can ask to uncover their priorities, pain points, needs.





2. Step 2 — Solution Alignment: what is the ROI (return on investment) for leadership on this ask/project? Lay out a basic business case including budgetary considerations.

**3.** Step 3 — Create Urgency: is there a deadline or clearly articulated timeline of this issue/project? What are the costs of delaying? What are the benefits of doing this now/soon?

Fill in this sentence: "If we don't rectify or do X by X, then X will occur" or the reverse "If we rectify or do X by X, then X will occur".

**4.** Step 4 — Advancing the Sale: how can you obtain commitment from leadership? What are your techniques and plans for follow-up?

5. Step 5 — Get it Done: how do you plan to demonstrate success to leadership? Set a date to complete this project.

